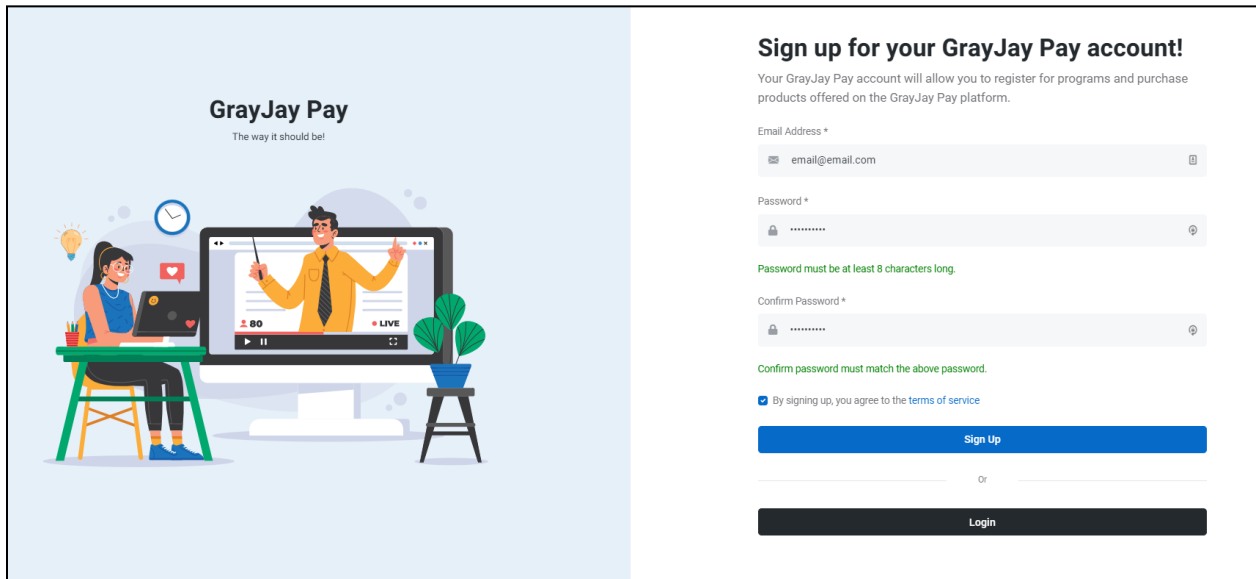
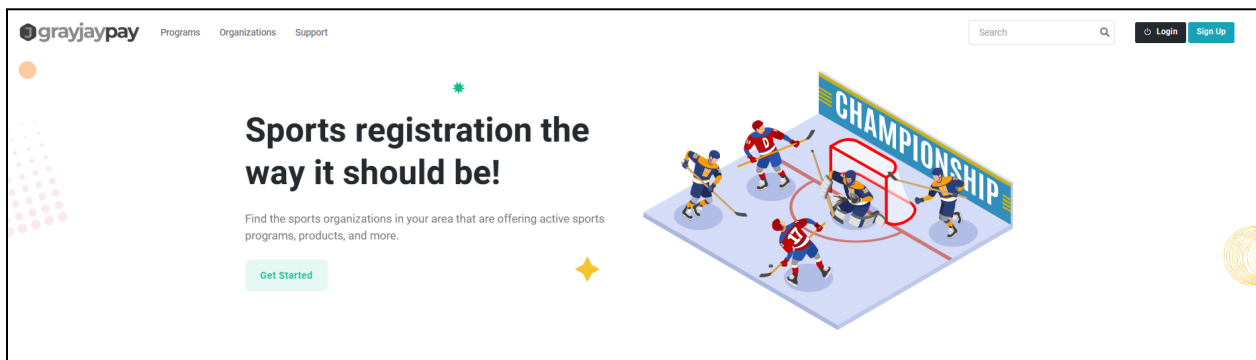


# GrayJay Pay Registration User Guide


## Step 1 - Create an Account on GrayJay Pay

The first step is to create an account on the GrayJay Pay platform at [grayjaypay.ca](https://grayjaypay.ca). Click the Sign Up button in the top right part of the screen, then enter your email address and a password. A validation email will be sent to your email address, and after clicking the Validate Email Address button your account will be activated.



### GrayJay Pay

The way it should be!




### Account Created

Your account has been created. Please check for a validation email to confirm your email address.

[Resend Validation Email](#)

Email already verified? [Sign in here](#)



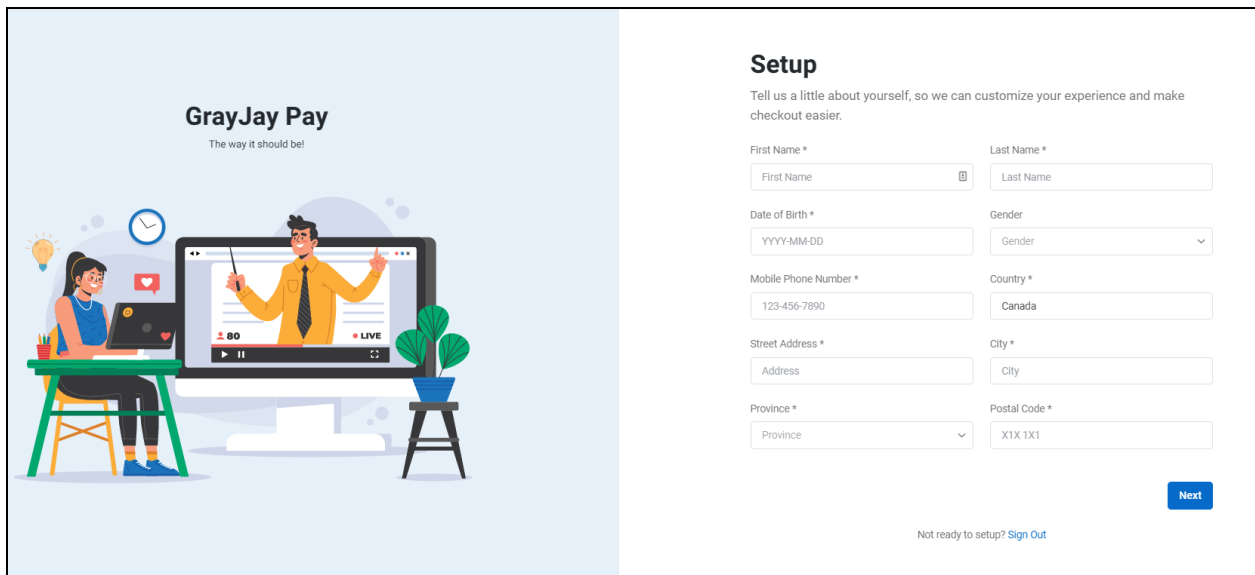
## Validate Email

Please click the validate email button below to validate your email address, and activate your account with GrayJay Pay. If you did not request this account, you can ignore this email.

[Validate Email Address](#)

## Step 2 - Account Setup and Family Members

Complete the Account setup page and add family member(s) to your account. The main account is typically in the name of a parent, while the participants in the programs being registered for are the family members within the account. Other family members, such as other parent(s), grandparents, etc., can also be added and in a future release they will be able to receive e-mail communications from the organizations in which they have family members registered.



**GrayJay Pay**  
The way it should be!

### Setup

Tell us a little about yourself, so we can customize your experience and make checkout easier.

First Name \*  Last Name \*

Date of Birth \*  Gender

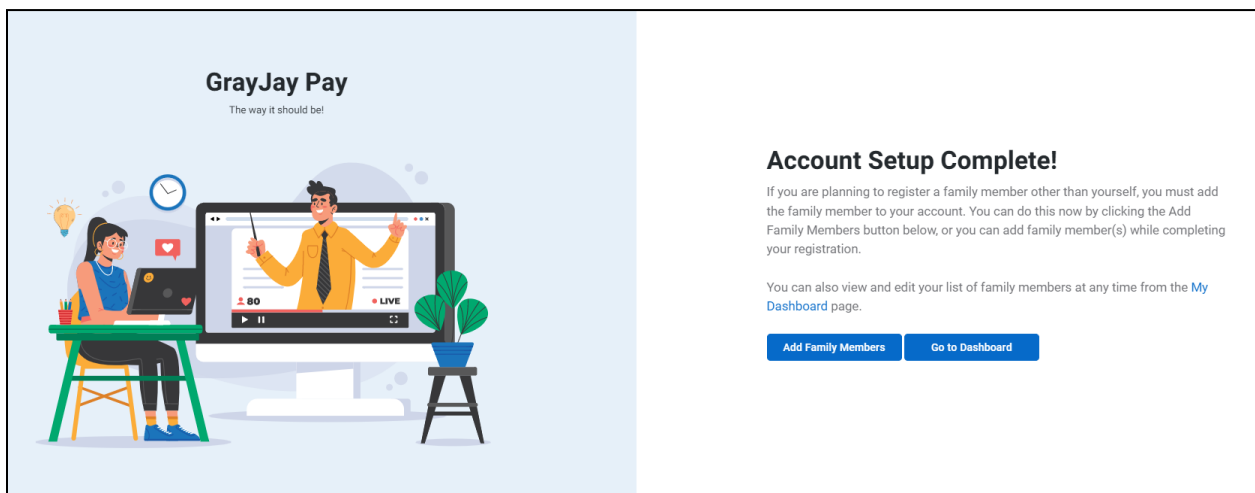
Mobile Phone Number \*  Country \*

Street Address \*  City \*

Province \*  Postal Code \*

[Next](#)

[Not ready to setup? Sign Out](#)



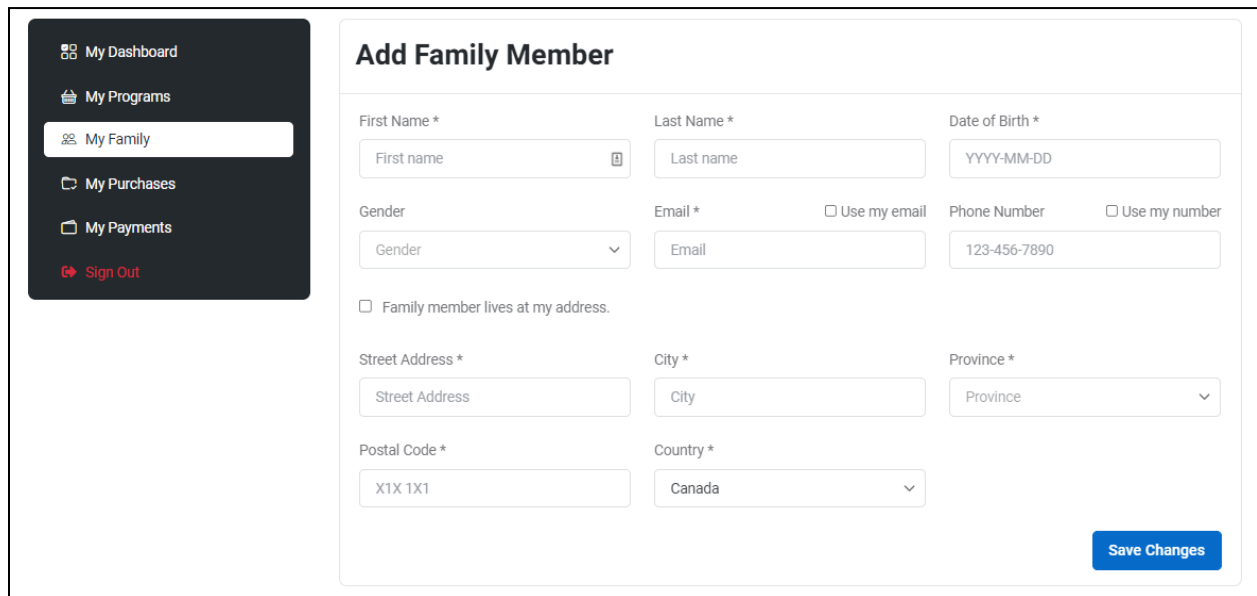
**GrayJay Pay**  
The way it should be!

### Account Setup Complete!

If you are planning to register a family member other than yourself, you must add the family member to your account. You can do this now by clicking the Add Family Members button below, or you can add family member(s) while completing your registration.

You can also view and edit your list of family members at any time from the [My Dashboard](#) page.

[Add Family Members](#) [Go to Dashboard](#)



The screenshot shows a user interface for adding a family member. On the left is a dark sidebar with navigation options: My Dashboard, My Programs, My Family (highlighted), My Purchases, My Payments, and Sign Out. The main content area is titled 'Add Family Member' and contains the following fields:

- First Name \* (text input)
- Last Name \* (text input)
- Date of Birth \* (text input with placeholder YYYY-MM-DD)
- Gender (dropdown menu)
- Email \* (text input) with a checkbox for 'Use my email'
- Phone Number (text input with placeholder 123-456-7890) with a checkbox for 'Use my number'
- Family member lives at my address.
- Street Address \* (text input)
- City \* (text input)
- Province \* (dropdown menu)
- Postal Code \* (text input with placeholder X1X 1X1)
- Country \* (dropdown menu with 'Canada' selected)

A blue 'Save Changes' button is located at the bottom right of the form.

## Step 3 - Register For Your Program(s)

Browse to the organization that is offering the program(s) you want to register for and add the program(s) to your cart.

### Step 3(a) - Regular Programs

A program on GrayJay Pay can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp, an off-season recreational hockey league program, a baseball tryout session, etc..

grayjaypay My Dashboard Programs Organizations Support

## GrayJay Demo Organization

Home » Organizations

Showing 2 results

Search Program

Sort by

**GrayJay Pay HCR-Integrated Program**

📅 Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022  
Sample GrayJay Pay registration program integrated with Hockey Canada HCR.

Cost: \$450.00 👤 Ages: All 🛒 [View more](#)

**GrayJay Pay Regular Program**

📅 Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022  
This is a sample GrayJay Pay registration program.

Cost: \$125.00 👤 Ages: All 🛒 [View more](#)

**Filter By Family**

Cassidy Trenholm

Chad Trenholm 👑

Connor Trenholm

---

**Price Range**

\$ Min

\$ Max

---

**Age Range**

Min Age

Max Age

## GrayJay Pay Regular Program

Home » Organizations » GrayJay Demo Organization

This is a sample GrayJay Pay registration program.

Cost: \$125.00 📅 Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022 👤 Ages: All

**Program Description**

This is a sample GrayJay Pay registration program. A program can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp or an off-season recreational hockey league program.

**\$125.00**

[Register For Program](#)

**Program Information**

<span>💵</span> Price	\$125.00
<span>👤</span> Ages	All

# GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program      2 Participant      3 Policies & Waivers

## Program Summary

This is a sample GrayJay Pay registration program. A program can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp or an off-season recreational hockey league program.

[Previous](#) [Next](#)

# GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program      2 Participant      3 Policies & Waivers

## Participant

Select the family member you want to register for the program.

Participant \*

Cassidy Trenholm [Edit Family Member](#)

## Participant Details

First Name \*      Last Name \*      Date of Birth \*

# GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program      2 Participant      3 **Policies & Waivers**

### Policies & Waivers

Payment Policy +


Waiver +

I agree to the waivers and policies above.

Previous \$125.00 [Add to Cart](#)

# My Cart

Home • Cart



GrayJay Pay Regular Program  
Cassidy Trenholm

**\$125.00** ×

### Cart Total

Subtotal	\$125.00
Taxes	\$0.00
Service Fee	\$4.00
<b>Total</b>	<b>\$129.00</b>

[Proceed to Checkout](#)

By completing your purchase, you agree to these [Terms of Service](#)

# Checkout

Home • Cart • Checkout

### Billing Details

First Name \*

Last Name \*

Email \*

Phone Number \*

Address \*

City \*


Country \*

Province \*

Postal Code \*

### Payment Method


Credit or Debit Card

Card Number  

Expiration


CVC

### Order Summary

 **GrayJay Pay Regular Program**  
Cassidy Trenholm  
\$125.00

Subtotal	\$125.00
Taxes	\$0.00
Service Fee	\$4.00
<b>Total</b>	<b>\$129.00</b>

[Complete Checkout](#)

 SSL Secure Payment

By completing your purchase, you agree to these [Terms of Service](#). Refunds do not include service and transaction fees.

## Step 3(b) - Hockey Canada Registration Programs


GrayJay Pay is integrated with Hockey Canada's HCR (Hockey Canada Registry) system and can therefore be used by hockey leagues and associations in Canada to register their players each season.

The registration process is the same as described above for regular programs, but with an added step to complete any required Hockey Canada waivers and/or questions.

If the family member (participant) you are registering already has an HCR number associated in the GrayJay Pay database (this happens automatically if we find a matching first name, last name, and date of birth), then you will see a screen like the one below:





1 Program      2 Participant      3 **Hockey Canada Registry**      4 Policies & Waivers





### Hockey Canada Registry

This program requires a Hockey Canada Registry account.

 **HCR Number**  
1500000373

 **Member**  
[Redacted]

 **Questions**  
Incomplete

 **Waivers**  
Incomplete

#### Hockey Canada Participant

Birth Country \*      Ethnicity \*      Do you identify as Indigenous? \*

- Not Set -      - Not Set -      - Not Set -

### Hockey Canada Waivers

#### Agreement

Hockey Canada does not sell, trade or otherwise share the information we collect outside our Members and Associations. However, we may from time to time use this information for the purposes of offering additional services, promotions, including promotions offered by third parties, and/or hockey specific research. This type of usage of your personal information by Hockey Canada, its Members and/or associations is entirely at your discretion. Should you choose to allow this type of usage please check the box below.

Yes       No


#### Waiver

I certify the information provided to be true and in consideration of the granting of this registration to me with the privileges incident thereto, and by registering I have become subject to the rules, regulations and decisions of Hockey Canada, its Board of Directors, its Members and/or associations which may be restrictive in some areas such as movement from team to team, conduct etc. and I agree to abide by such rules, regulations and decisions of Hockey Canada, its Board of Directors, its Members and/or associations. Further, the information to be provided is required by Hockey Canada to facilitate hockey programs on behalf of the registrant and Hockey Canada. Hockey Canada will treat this personal information with the utmost respect and in accordance with the [Hockey Canada Privacy Policy](#) at all times.

Yes I Agree

If your family member does not yet have an HCR number associated in the GrayJay Pay database, you will see a screen like the one below and you can either search for the player in the HCR database and link to the family member if found, or you can create a new HCR account for the player, at which time you will receive a new HCR number.

1 Program      2 Participant      3 **Hockey Canada Registry**      4 Policies & Waivers



### Hockey Canada Registry

This program requires a Hockey Canada Registry account.

Unable to find a Hockey Canada Registry account for the selected participant. Please choose an option below. If you are transferring from another organization, please contact [GrayJay Demo Organization](#) to initiate a transfer of your Hockey Canada Registry account before completing this registration.

#### Find Your Account

Already have a Hockey Canada account? Find it here.

[Find Account](#)

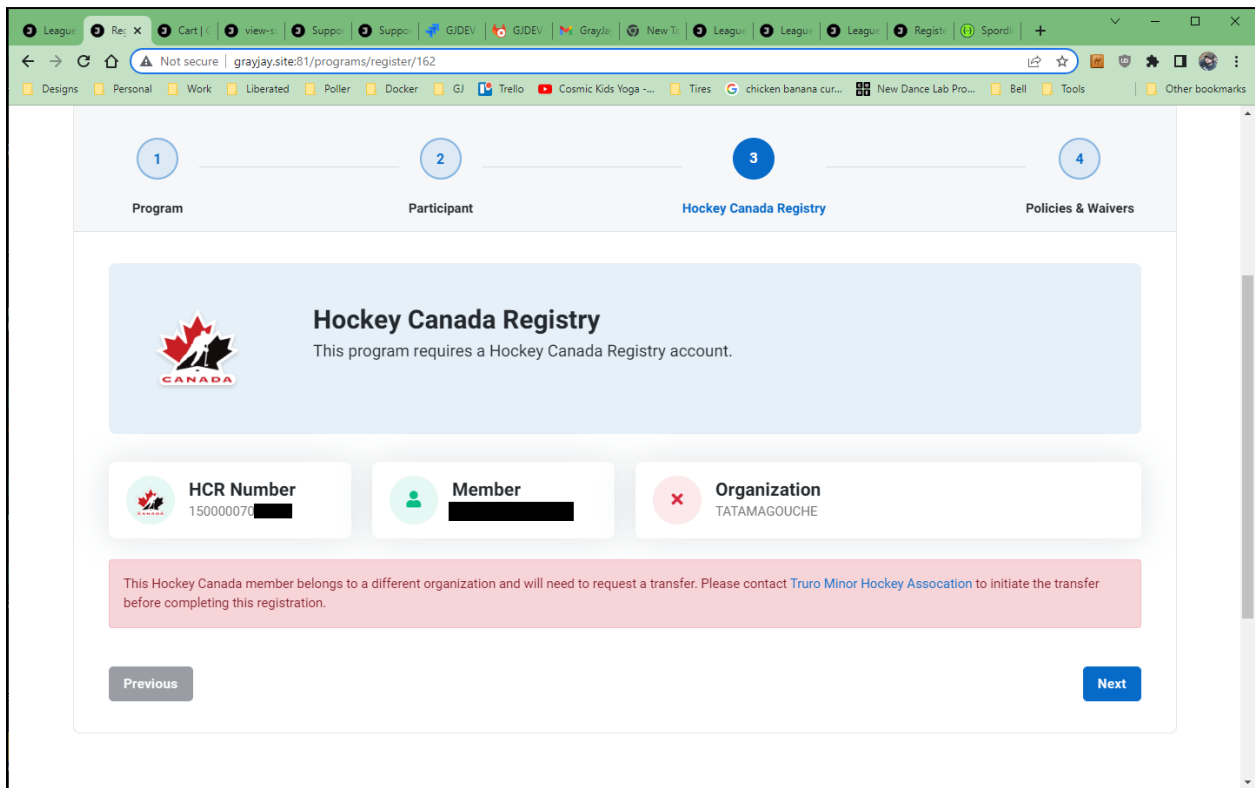
#### Create a New Account

Never participated in organized hockey?

[Create Account](#)

[Previous](#) [Next](#)

If the participant being registered is a member of another organization, the registration will be blocked and a message will be displayed indicating that they need to contact the organization to initiate a transfer request. A message like the one below will be displayed:



Upon completion of the Hockey Canada required questions and waivers, and after completing the registration, the player is considered to be registered for the season with Hockey Canada.